

NHS Workforce Race Equality Standard (WRES) Report 1 April 2018 to 31 March 2019

1 Introduction

This is the 2018/19 NHS Workforce Race Equality Standard (WRES) report for Livewell Southwest.

Since the organisation published its last WRES report, we have committed to re-energising our approach to our public sector equality duty (PSED) and have developed an Equality, Diversity and Inclusion (EDI) Strategy supported by a three-year action plan and established an EDI working group.

2 Background

The aim of the WRES is to help NHS organisations to ensure that employees from Black, Asian and Minority Ethnic (BME) backgrounds have equal access to career opportunities and receive fair treatment in the workplace.

The WRES was first made available to the NHS in April 2015, and has been included in the NHS Standard Contract since 2015/16. This means that the organisation must use the WRES, and report their findings to NHS England each year. NHS England then publishes a national report based on WRES information from across the country. The most recent report was published in January 2019: <https://www.england.nhs.uk/about/equality/equality-hub/equality-standard/workforce-race-equality-standard-2018-report/>

Livewell Southwest is required to:

- Give assurance to NHS England and our commissioners regarding the implementation of the WRES standards.
- Use the WRES data to help improve the workplace experiences and representation at all levels for our BME employees.

In practice this means that Livewell Southwest should:

- Collect data on its workforce by ethnicity, as well as, by protected characteristics on its ethnicity by ethnicity as well as other characteristics under the Equality Act 2010.
- Carry out data analysis.
- Produce and publish an annual report using the WRES.
- Produce and publish an annual report using the WRES reporting template together with a WRES action Plan.

3 Livewell Southwest's position against the WRES indicators in 2019

The current position against the nine WRES indicators is based on a snapshot of the organisation's workforce on 31 March 2019, and Livewell Southwest's 2018 staff survey results. This information will be submitted to the NHS England using the WRES reporting template in August 2019.

3.1 WRES Indicator 1:

Percentage of staff in each of the AfC Bands 1-9 and VSM (including executive Board members) compared with the percentage of staff in the overall workforce. Organisations should undertake this calculation separately for non-clinical and for clinical staff.

CLINICAL	31.03.19			31.03.18		
	White	BME	Not Reported	White	BME	Not Reported
Under Band 1	0	0	0	0	0	0
Band 1	5	0	0	0	0	0
Band 2	184	13	0	204	15	0
Band 3	318	10	0	295	8	0
Band 4	92	1	1	77	1	1
Band 5	487	24	4	432	18	2
Band 6	582	23	9	491	13	3
Band 7	235	1	4	211	9	1
Band 8a	53	0	0	46	1	0
Band 8b	18	1	1	17	1	0
Band 8c	10	0	1	10	0	1
Band 8d	6	0	0	4	0	0
Band 9	0	0	0	0	0	0
VSM	-	-	-	-	-	-
Consultants	15	8	2	14	8	2
Non consultant career grade	37	5	3	43	2	3
Trainee grades	10	3	0	11	4	0
Total	2052	89	25	1855	80	13

NON CLINICAL	31.03.19			31.03.18		
	White	BME	Not Reported	White	BME	Not Reported
Under Band 1	0	0	0	0	0	0
Band 1	31	0	1	40	0	1
Band 2	281	6	3	271	5	3
Band 3	140	2	4	142	2	3
Band 4	67	0	0	58	0	0
Band 5	47	0	0	38	0	0
Band 6	35	2	0	36	1	0
Band 7	16	0	0	12	0	1
Band 8a	4	0	2	7	0	1
Band 8b	13	1	0	9	1	0
Band 8c	5	0	0	4	0	0
Band 8d	4	0	0	4	0	0
Band 9	1	0	0	2	0	0
VSM	-	-	-	-	-	-
Total	644	11	10	623	9	9

The implications of the data and any additional background explanatory narrative

Further work is required to increase BME representation. Action taken and planned work includes linking this work the NHS Equality Delivery System 2 (EDS2) and the aims and objectives of the organisation.

Actions taken include continued engagement with diverse communities, review of recruitment processes to ensure best practice and putting in place an EDI strategy which is supported by a three-year plan which focuses on being an inclusive employer. There are a proportion of 'Undisclosed' and 'Not stated' records which makes comparisons slightly less unreliable.

3.2 WRES Indicator 2:

During the period 1 April 2018 to 31 March 2019

Relative likelihood of BME staff being appointed from shortlisting compared to that of White staff being appointed from shortlisting across all posts.

	2018/19	
	White	BME
Number of shortlisted applicants	2692	204
Number of appointed applicants	391	19
Ratio of shortlisting to appointment	0.14	0.09
Relative likelihood of BME staff being appointed from shortlisting compared to that of White staff being appointed from shortlisting across all posts	1.55	

White staff are 1.55 times more likely to appointed from shortlisting

The implications of the data and any additional background explanatory narrative

A figure higher than 1.0 indicates that White candidates are more likely than BME candidates to be appointed from shortlisting. We will be able to compare this with next year's data.

Action taken and planned including e.g. does the indicator link to EDS2 evidence and/or a corporate Equality Objective

This links into the EDS2 Goal 3 - Recruitment and selection processes are fair, inclusive and transparent so that the workforce becomes as diverse as it can be within all occupations and grades.

We are utilising the Proud to Care website to advertise our posts and this portal is trying to appeal to all backgrounds and wishes to promote and encourage applicants from difference backgrounds.

Through the organisation’s Employability programme, we are working with all sections of the community to help enable upskilling through work experience and volunteering opportunities for BME groups who can sometimes find it more challenging, especially if language is a barrier.

Recruitment and selection processes are fair, inclusive and transparent so that the workforce becomes as diverse as it can be within all occupations and grades. We continuously review what barriers there are to employment, review the recruitment processes to ensure best practice. We will conduct a detailed audit of the organisation’s recruitment data in relation to the Public Sector Equality Duty. When complete this will be shared with the newly formed Equality, Diversity & Inclusion (EDI) Working Group.

3.4 WRES Indicator 3:

Relative likelihood of BME staff entering the formal disciplinary process, compared to that of White staff entering the formal disciplinary process, as measured by entry into a formal disciplinary investigation* Note: this indicator will be based on data from a two year rolling average of the current year and the previous year.

	2018/19		2017/18		2016/2017	
	White	BME	White	BME	White	BME
Relative likelihood of BME staff entering the formal disciplinary process, compared to that of White staff entering the formal disciplinary process	26	1	21	0	32	3
	0.81		0		0.30	

The implications of the data and any additional background explanatory narrative

A figure lower than 1.0 indicates that BME employees are less likely to enter the formal disciplinary process than White employees. Overall we have improved the disciplinary process to ensure consistency and fairness. We recognise that on occasion employees will fall short of expectations of behaviour and will therefore enter formal disciplinary investigations.

Action taken and planned including e.g. does the indicator link to EDS2 evidence and/or a corporate Equality Objective

This links to EDS2 Goal 3. We have introduced a number of initiatives for further improvement which include:

- A new fact find form which is reviewed by a panel
- Line management guidance
- Mediation
- Facilitated discussion
- Toolkit sessions for managers
- Adopting a ‘Just Culture’ approach

3.5 WRES Indicator 4:

Relative likelihood of staff accessing non-mandatory training and Continuing Professional Development.

This data has not been recorded. Plans are in place to ensure that this is reported in the year 2019/20.

3.6 WRES Indicator 5:

Percentage of staff experiencing harassment, bullying or abuse from patients, relatives or the public in last 12 months.

	2017/18		2018/19	
	White	BME	White	BME
Percentage of staff experiencing harassment, bullying or abuse from patients, relatives or the public	14.66%	0.3%	18.07	0.12%

The implications of the data and any additional background explanatory narrative

An Equality, Diversity and Inclusion Group has been established to review equalities data from the staff survey results. The numbers of BME employees reporting harassment, bullying or abuse from patients, relatives or the public is very low. We will be able to compare the results with next year's data.

Action taken and planned including e.g. does the indicator link to EDS2 evidence and/or a corporate Equality Objective

This links to EDS2 Goal 3. Livewell Southwest has a well-established and proactive approach to addressing violence and aggression towards our staff from members from members of the public and where proven, perpetrators are prosecuted. We will continue to promote this.

3.7 WRES Indicator 6:

Percentage of staff experiencing harassment, bullying or abuse from staff in last 12 months.

	2017/18		2018/19	
	White	BME	White	BME
Percentage of staff experiencing harassment, bullying or abuse from staff	9.01%	0.22%	11.47%	0.12%

The implications of the data and any additional background explanatory narrative

An Equality, Diversity and Inclusion Group has been established to review equalities data from the staff survey results. The numbers of BME employees reporting harassment, bullying or abuse from staff is very low. We will be able to compare the results with next year's data.

Action taken and planned including e.g. does the indicator link to EDS2 evidence and/or a corporate Equality Objective

This links to EDS2 Goal 3. Livewell Southwest operates a zero tolerance to bullying and harassment in the organisation and will continue to promote this. We have a number of policies and procedures in place to support employee. All employees attend equality and diversity training which includes respect and dignity in the workplace. The organisation has recently launched its values for the organisation which focuses on inclusion, respect and kindness.

3.8 WRES Indicator 7:

Percentage believing that trust provides equal opportunities for career progression or promotion.

	2017/18		2018/19	
	White	BME	White	BME
Percentage believing that trust provides equal opportunities for career progression or promotion	65.05	0.3%	58.72%	1.37%

The implications of the data and any additional background explanatory narrative

An Equality, Diversity and Inclusion Group has been established to review equalities data from the staff survey results. The numbers of BME employees who do not believe that the organisation provides equal opportunities for career progression is low. We will be able to compare the results with next year's data.

Action taken and planned including e.g. does the indicator link to EDS2 evidence and/or a corporate Equality Objective

This links to EDS2 Goal 3. The organisation continues to support equal access to career development for existing staff providing opportunity to move into higher banded clinical roles.

3.9 WRES Indicator 8:

In the last 12 months have you personally experienced discrimination at work from any of the following? Manager/team leader or other colleagues.

	2017/18		2018/19	
	White	BME	White	BME
In the last 12 months have you personally experienced discrimination at work	5.58%	0.3%	7.60%	0.12%

The implications of the data and any additional background explanatory narrative

An Equality, Diversity and Inclusion Group has been established to review equalities data from the staff survey results. The numbers of BME employees who do not believe that the organisation provides equal opportunities for career progression is low. We will be able to compare the results with next year's data.

Action taken and planned including e.g. does the indicator link to EDS2 evidence and/or a corporate Equality Objective

This links to EDS2 Goal 3. The organisation operates zero tolerance regarding discrimination and will continue to promote this across the organisation. We have a number of policies and procedures in place to support employee. All employees attend equality and diversity training which includes respect and dignity in the workplace. The organisation has recently launched its values for the organisation which focuses on inclusion, respect and kindness.

3.10 WRES Indicator 9:

Percentage difference between the organisations' Board voting membership and its overall workforce.

	2017/18		2018/19	
	White	BME	White	BME
Total Board members	11	0	11	0
Executive Board	7	0	6	0
Non-Executive Board	4	0	5	0
Percentage difference between the organisations' Board voting membership and its overall workforce	100%	0%		0%

Livewell Southwest's Board will continue to explore opportunities for broadening its representation as and when vacancies occur and will also explore options for developing a talent pipeline for prospective board members.